HP LIFE | HP Foundation

Certificate of Completion

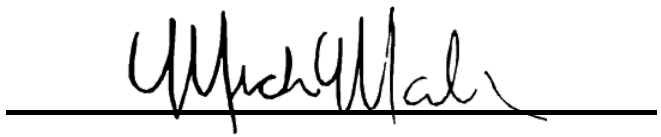
Hina Bhimjibhai Makwana

has successfully completed the HP LIFE online course

Customer Experience (CX) for Business Success

By completing this course, the above-named student has learned new skills including how to define customer centricity and its role in business strategy, recognize the definitions and effects of promoters and detractors, explore the relationship between net promoter score and business outcomes, and understand the importance of listening to customers with compassion.

Presented 7/17/2026



Michele Malejki

Executive Director, HP Foundation

Certificate serial number: 0b636994-4b1b-42fc-8225-278025dc0e67