HP LIFE | HP Foundation

Certificate of Completion

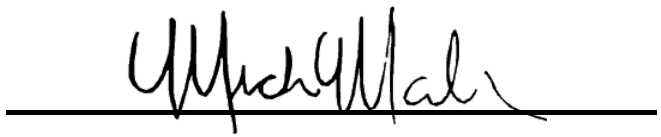
A M M Nasim Arafat Ridoy

has successfully completed the HP LIFE online course

Customer Experience (CX) for Business Success

By completing this course, the above-named student has learned new skills including how to define customer centricity and its role in business strategy, recognize the definitions and effects of promoters and detractors, explore the relationship between net promoter score and business outcomes, and understand the importance of listening to customers with compassion.

Presented 12/14/2025



Michele Malejki
Executive Director, HP Foundation

Certificate serial number: 371cb533-d2ed-428a-bdcb-91aa54a9f851