



Certificate of Completion

Ivlina Chutia

has successfully completed the HP LIFE online course

Customer Relationship Management

By completing this course, the above-named student has learned new skills including how to understand existing customers and their needs, how to understand customer buying habits, and how to develop a customer relationship management strategy for their business.

Presented 7/15/2026

A handwritten signature in black ink, appearing to read 'Michele Malejki', is written over a horizontal line.

Michele Malejki

Executive Director, HP Foundation

Certificate serial number: [f9a80ef9-731c-47f0-bd56-135916db0768](#)